



No More Data Loss

Brent Adult & Community Education Service implements affordable disaster recovery solution

Teddington, Middlesex, February 2009 – Brent Adult and Community Education Service (BACES) is a branch of Brent Council and provides a wide range of adult learning courses and support services. As a community educational service running classes in 60 sites across the borough, BACES has a large amount of data to protect and recover in case restoration is required. Their previous backup solution was a tape-based system that was costly and required manual and complex steps to allocate resources and restore data.

In order to explore a more reliable and cost-effective off-site backup solution, BACES approached Jcom UK Ltd to design and implement a disaster recovery plan that would keep critical data highly available and reduce their backup costs. Jcom Online Backup offered BACES a resilient, secure, automated and affordable disaster recovery alternative that helped minimise the costs associated with their legacy tape-based backup and proved to eliminate the risk of data loss.

Jcom's Online Backup decreased the costs of BACES' backup system by eliminating future purchases of backup hardware and software. It also simplified the backup management by erasing manual processes required by a tape-based option. The service not only secured BACES' critical data off-site, but also made the restoration process a very easy task, with data recovery being performed within few mouse clicks. As an additional advantage, BACES has now the means to effectively enforce corporate backup policies within all their sites.

About BACES

Brent Adult and Community Education Service (BACES) is Brent Council's direct provider of education and training, funded by the Learning and Skills Council. BACES delivers a wide range of community-based part-time, day, evening and weekend classes to adults throughout the Borough. BACES offers a wide range of courses aimed at all kinds of learners - people wishing to brush up their skills, people wanting to come back to learning after a break, those who want to improve their reading, writing, English or maths - and those who just enjoy learning.

About Jcom UK Ltd

Jcom helps corporate and SMEs enhance their software, hardware and data assets. We provide services across data storage, virtualisation, server consolidation, network security, connectivity, data backup, and software asset management. Our solutions optimise IT infrastructures, boosting businesses operational and financial returns.