



# FeaturePlus

FeaturePlus (F+) is a hosted telephony solution designed for both small and home office users. It allows you to make voice calls across your broadband connection, significantly reducing your telephony costs. This hosted service offers a variety of sophisticated features such as call forwarding, call transfer, voicemail-to-email, and many others. F+ allows you to administer your telephony with complete accuracy through on-line control panels.

Regardless of your workforce's location, with F+ your employees will never miss a business call again. F+ can be used with either analogue phones or IP Phones, depending on your preference and size of office(s). The hardware is supplied preconfigured and ready to use, requiring minimal infrastructure adjustments.

## **Improved productivity**

- Stay in contact wherever you are
- Easy call handling and management
- Integrated address book and click-to-dial

## **Advanced call handling**

- Call forwarding, divert, failover to mobile or another number and call barring
- Detailed call history
- Personalised voicemail and ability to pick up voice messages from your office phone, email or mobile handset

## **Cost savings**

- Free calls between sites
- No need for new PBX or major capital outlay, use existing handsets
- Reduced line rental charges and retain your existing phone number

## **What we can do for you...**

CloudSecure delivers your data, network, software and communications as managed services. Our hosted solutions in Security, Business Continuity, Voice, Messaging and Collaboration enable companies of all sizes to streamline business processes, excel in productivity and reduce operational costs.

Most importantly, our managed services give you the option to have the entirety or part of your IT taken care of, leaving you to concentrate on what is vital to your business - your customers.

**Call us on 0208 943 2222 for more information on our FeaturePlus services or visit [www.jcom.co.uk](http://www.jcom.co.uk)**